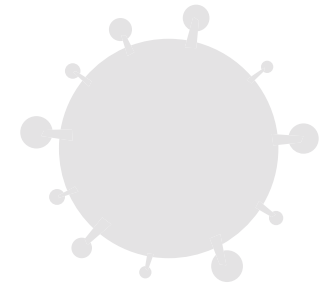


# COVID-19

## 2020



### FEBRUARY

**EARLY FEBRUARY**

**Implemented Incident Command System**

**MID FEBRUARY**

**Began meeting with key partners in the community** such as EMA, hospitals, and schools.

→ **Started weekly partners calls** to ensure the community was updated.

→ **Reached out to organized community groups.**

**THROUGHOUT THE MONTH**

→ **Ordered large quantities of needles, syringes, and other supplies** in anticipation of the community's needs.

→ **Developed district-specific plan to begin testing the public** for infection.



### MARCH

**Hired COR Consultants** to help develop operational guidelines.

**3 Command team moved to District Operations Center.**

**17 Drive-thru community testing began** at district health office.

**LATE MARCH**

**Established call center** at Gwinnett EMA that eventually handled over 2,500 calls from the public per day.

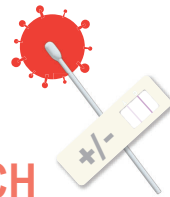
**GNRPH IT began planning purchases for large-scale operations.**

**GNRPH becomes PPE distribution hub for NE quadrant of Atlanta.**

**Reached out to Georgia East Metro Medical Reserve Corps** for assistance.

**Designed the first of multiple scheduling systems** for online testing registration.

**Established partnership with LabCorp** to get dependable supply of test kits.



### APRIL

**Helped seniors and others with access challenges overcome online appointment scheduling issues** by engaging partners such as senior services, faith-based groups, language and ethnic leaders, etc.

**Stopped offering some health center services so staff and space was available to accommodate testing operations.**

**THROUGH OCTOBER**

**Increased testing capabilities by expanding operations to community churches and holding major testing events.**

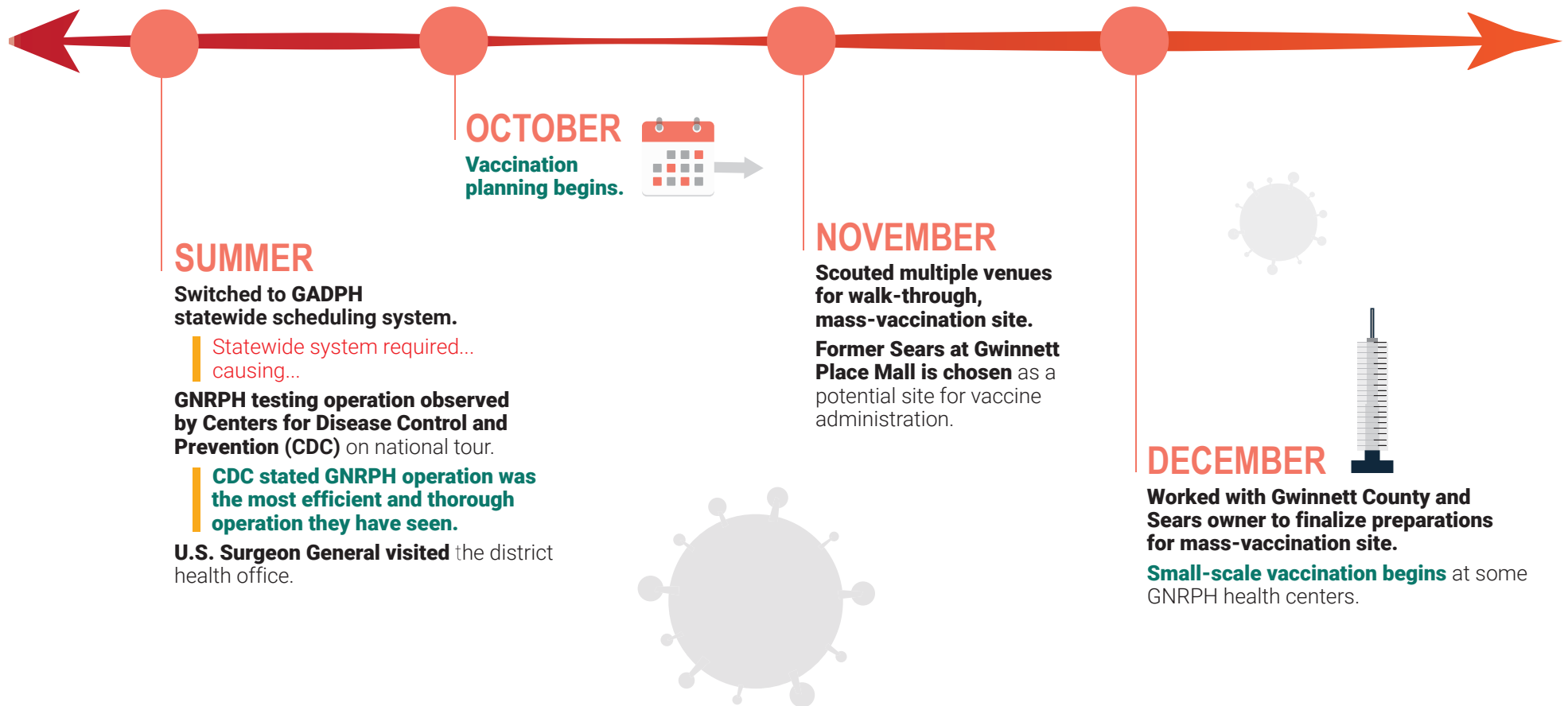
Gwinnett Civic Center

Georgia International Horse Park

**Continually improved processes through QA/QI.**



# 2020 CONTINUED



# 2021



## JANUARY

**Gwinnett County begins working on repairs needed at Sears.**

Facility needed new lighting, signage, janitorial supplies, and more.

### LATE JANUARY

**GNRPH readies mass vaccination clinic at the former Sears at Gwinnett Place Mall.** Items installed included:

- 31 computerized intake stations for data entry
- 25 vaccination stations
- Queue lines
- Signage
- Observation area for 250 people
- Health clinic
- Volunteer registration
- Employee briefing and break areas

**Increased number of vaccinations to around 800 per day at Lawrenceville Health Mall while reducing vaccine availability at other centers.**

**Improved operations by installing color-coded light poles to intake tables that allowed vaccinators to alert staff when they were ready for a new patient and if they needed assistance.**

Poles were logistics chief-designed and built.

**Turned testing operations over to a contracted partner allowing GNRPH to allocate staff to focus on vaccinations.**

## FEBRUARY

**Sears mass-vaccination clinic opens.**

Site eventually delivered over 2,500 vaccinations per day.

15 minutes process from entry to beginning of 15-30 minute observation.

Second appointment scheduled at first-dose appointment.

## MARCH

**Worked in partnership with Gwinnett County Public Schools** to get school staff vaccinated.

GCPS provided six intake staff and six school nurses for 6 days a week for six weeks.

Held 600 appointments for school staff only weekly.

**CDC visits Sears operations to conduct modeling to be used in designing tools.**

### THROUGH JUNE

**Vaccine traffic remained heavy at Sears site.**

**+/- 600 vaccines per day were administered in Rockdale.**

# 2021 CONTINUED



## SUMMER

**Again?** Switched to less-flexible statewide scheduling system at GADPH insistence.



## JULY

### THROUGH DECEMBER

Vaccination demand slows so **GNRPH increases mobile vaccination efforts to help ensure our community is protected.**

## DECEMBER

**18 GNRPH staff performed nearly 2,000 tests on New Year's Eve at Sears during COVID-19 outbreak when partner was unable to perform testing.**

60% more tests performed than our partner, Mako, ever reported.



2022



**JANUARY**

THROUGH FEBRUARY

GNRPH sets up multiple additional testing sites because of surge of cases.

Health department is operating under ICS for almost 2 years.



**APRIL**

GNRPH gives a presentation about the department's COVID-19 response at the National Public Health conference.



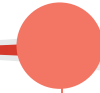
**SEPTEMBER 19**

ICS deactivated for COVID-19 Response.



**JUNE**

Incident Command System activated for Mpox, formerly known as monkeypox.



**JULY**

THROUGH SEPTEMBER

GNRPH conducts walk-through and drive-through Mpox vaccinations.



GNR PUBLIC HEALTH EMERGENCY RESPONSE

**COVID-19**

# 2021



## JANUARY

**Gwinnett County begins working on repairs needed at Sears.**

Facility needed new lighting, signage, janitorial supplies, and more.

### LATE JANUARY

**GNRPH readies mass vaccination clinic at the former Sears at Gwinnett Place Mall.** Items installed included:

- 31 computerized intake stations for data entry
- 25 vaccination stations
- Queue lines
- Signage
- Observation area for 250 people
- Health clinic
- Volunteer registration
- Employee briefing and break areas

**Increased number of vaccinations to around 800 per day at Lawrenceville Health Center while reducing vaccine availability at other centers.**

**Improved operations by installing color-coded light poles to intake tables that allowed vaccinators to alert staff when they were ready for a new patient and if they needed assistance.**

Poles were logistics chief-designed and built.

**Turned testing operations over to a contracted partner allowing GNRPH to allocate staff to focus on vaccinations.**

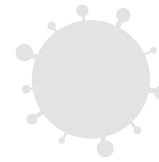
## FEBRUARY

**Sears mass-vaccination clinic opens.**

Site eventually delivered over 2,500 vaccinations per day.

15 minutes process from entry to beginning of 15-30 minute observation.

Second appointment scheduled at first-dose appointment.



## MARCH

**Worked in partnership with Gwinnett County Public Schools** to get school staff vaccinated.

GCPS provided six intake staff and six school nurses for 6 days a week for six weeks.

Held 600 appointments for school staff only weekly.

**CDC visits Sears operations to conduct modeling to be used in designing tools.**

### THROUGH JUNE

**Vaccine traffic remained heavy at Sears site.**

**+/- 600 vaccines per day were administered in Rockdale.**

